



# Voluntary Product Accessibility Template® (VPAT®)

International Edition [Version 2.4Rev](#)

**Report Title:** Cayuse Accessibility Conformance Report (**Vet Care**)

**Report Date:** Jul 7 2024

**Product / Version:** Vet Care Q2 24

**Product Description:** Provides animal programs with solutions to create and manage health records, schedule veterinary tasks, and run reports.

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## Notes

Accessibility testing was carried out with reference to the WCAG 2.1 AA guidelines.

This product was found overall to be [partially supportive](#) of the WCAG 2.1 AA guidelines.

## Evaluation Methods Used

The product was tested against all of the applicable fifty success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA.

Inceptive audits were conducted by a third party. Testing methodology included a combination of automated testing, and manual testing conducted via paired testing methodology involving two testers (one of them non-sighted and the other a sighted accessibility expert). Continuing audits are conducted by sighted Quality Assurance experts within Cayuse.

Below is a list of some of the technologies and environments used:

- **Assistive technologies:** screen readers NDVA and VoiceOver, keyboard only interaction, browser zoom
- **Automated tools:** aXe, Color Contrast Analyzer
- **Browsers:** Chrome, Safari
- **Accessibility plugins:** aXe
- **Desktop:** Windows 10, MacOS
- **Mobile:** iPad

The following combinations of technologies were used:

- Windows 10 with Chrome and NDVA
- Mac OS with Safari and VoiceOver
- iPad with Safari and Responsiveness

- Windows 10 with Chrome and aXe
- Windows 10 with Chrome and Zoom
- Windows 10 with Chrome and Color Contrast Analyzer

## Applicable Standards / Guidelines

This report covers the degree of conformance for the following accessibility standards / guidelines:

	Level A	Level AA	Level AAA
Web Content Accessibility Guidelines 2.0	Yes	Yes	No
Web Content Accessibility Guidelines 2.1	Yes	Yes	No

## Terms

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.

## WCAG 2.1 AA Report

WCAG Success Criteria	WCAG Level	Conformance	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	2.0 A	Not applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a>	2.0 A	Not applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a>	2.0 A	Not applicable	
<a href="#">1.2.4 Captions</a>	2.0 AA	Not applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	2.0 AA	Not applicable	
<a href="#">1.3.1 Info and Relationships</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">1.3.2 Meaningful Sequence</a>	2.0 A	Supports	
<a href="#">1.3.3 Sensory Characteristics</a>	2.0 A	Not applicable	
<a href="#">1.3.4 Orientation</a>	2.1 AA	Supports	
<a href="#">1.3.5 Identity Input Purpose</a>	2.1 AA	Supports	
<a href="#">1.4.1 Use of Color</a>	2.0 A	Supports	
<a href="#">1.4.2 Audio Control</a>	2.0 A	Not applicable	

WCAG Success Criteria	WCAG Level	Conformance	Remarks and Explanations
<a href="#">1.4.3 Contrast (Minimum)</a>	2.0 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">1.4.4 Resize Text</a>	2.0 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">1.4.5 Images of Text</a>	2.0 AA	Not applicable	
<a href="#">1.4.10 Reflow</a>	2.1 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q4 '25.
<a href="#">1.4.11 Non-text Contrast</a>	2.1 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q4 '25.
<a href="#">1.4.12 Text Spacing</a>	2.1 AA	Supports	
<a href="#">1.4.13 Content on Hover or Focus</a>	2.1 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q4 '25.
<a href="#">2.1.1 Keyboard</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">2.1.2 No Keyboard Trap</a>	2.0 A	Supports	
<a href="#">2.1.4 Character Key Shortcuts</a>	2.1 A	Not applicable	
<a href="#">2.2.1 Timing Adjustable</a>	2.0 A	Not applicable	
<a href="#">2.2.2 Pause, Stop, Hide</a>	2.0 A	Not applicable	
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	2.0 A	Not applicable	

WCAG Success Criteria	WCAG Level	Conformance	Remarks and Explanations
<a href="#">2.4.1 Bypass Blocks</a>	2.0 A	Not applicable	
<a href="#">2.4.2 Page Titled</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">2.4.3 Focus Order</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">2.4.4 Link Purpose (In Context)</a>	2.0 A	Supports	
<a href="#">2.4.5 Multiple Ways</a>	2.0 AA	Not applicable	
<a href="#">2.4.6 Heading and Labels</a>	2.0 AA	Supports	
<a href="#">2.4.7 Focus Visible</a>	2.0 AA	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">2.5.1 Pointer Gestures</a>	2.1 A	Not applicable	
<a href="#">2.5.2 Pointer Cancellation</a>	2.1 A	Supports	
<a href="#">2.5.3 Label in Name</a>	2.1 A	Supports	
<a href="#">2.5.4 Motion Actuation</a>	2.1 A	Not applicable	
<a href="#">3.1.1 Language of Page</a>	2.0 A	Supports	
<a href="#">3.1.2 Language of Parts</a>	2.0 AA	Not applicable	
<a href="#">3.2.1 On Focus</a>	2.0 A	Supports	

WCAG Success Criteria	WCAG Level	Conformance	Remarks and Explanations
<a href="#">3.2.2 On Input</a>	2.0 A	Supports	
<a href="#">3.2.3 Consistent Navigation</a>	2.0 AA	Supports	
<a href="#">3.2.4 Consistent Identification</a>	2.0 AA	Supports	
<a href="#">3.3.1 Error Identification</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">3.3.2 Labels or Instructions</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">3.3.3 Error Suggestion</a>	2.0 AA	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a>	2.0 AA	Not applicable	
<a href="#">4.1.1 Parsing</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">4.1.2 Name, Role, Value</a>	2.0 A	Partially supports	We are working to resolve known issues. Remediation anticipated for release Q2 '25.
<a href="#">4.1.3 Status Messages</a>	2.1 AA	Supports	

## Disclaimer

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